

Thank you for purchasing our product.

Question: What are the H, PRO, and TMN series?

Answer: H series are our latest high fidelity bookshelf stereo system, the PRO series features standalone amplifier with beautiful pine finish cabinets, and the TMN series features cube subwoofer with small and compact satellites.

Question: These series have very nice vinyl and glossy finishes, how do I care for these?

Answer: Simply use damp cloth to wipe the dust off. For stubborn stains, just use the damp cloth with mild detergent to clean. Please do not use any other solvent to clean as it could damage the finishes.

Question: Can I connect both Input 1 and Input 2 at the same time at the rear panel console?

Answer: No, it is advisable to leave only one Input connection at the playback session. This is because the connections at the rear panel are in series. This can cause distortion to be produced at the speakers or audio to deteriorate at the speaker. This is caused by the playback devices affecting each other. For perfect playback performance just connect to one set of Input.

Question: If 3.5mm stereo jack and 2RCA inputs are available, which one should I use?

Answer: For high fidelity, it is advisable to use the 2RCA connection as it brings higher resolution and better frequency responses.

Question: Why after prolonged unused period, turning the volume will cause static noises?

Answer: Static noises built up after dust settled on the volume knob components, simply turn it several times to get rid of these. The sound production should return to its original quality.

Question: Can I use other makes of speaker cables?

Answer: Yes, you can. Please take note that sound improvement or deterioration are subject to the type of speaker cables used. These must be tested first before committing to it. The included speaker cables are tested with our speakers and sufficient for general use. We do not warranty or guarantee the speaker performances when used with these third party speaker cables.

Question: What type of speaker cables used?

Answer: Generally, 18 gauge speaker cables are sufficient.

Question: I have just bought one of the H series, why the sound is a bit stiff?

Answer: The speaker drivers are all brand new, please use the speakers for a month to "run up" and "loosen" the drivers. The H series are high fidelity class speakers, after using it for one month, the sound will turn dynamic and its true powerful characters will be heard.

Question: What are the "no touch" warning label at the rear panel for? Are the speakers overheated?

Answer: Some Multimedia models have metal back panel to act as cooling plate. Therefore during use, please avoid touching the back.

Question: What are the 2.1 subwoofer system which most of the PRO and TMN series are?

Answer: 2.1 subwoofer system consists of 2 satellite speakers for handling the high frequencies, and the subwoofer for handling the mid-range to lower frequencies. This system is designed for true music appreciation and listening pleasures.

Question: What are the optimum positions for the series?

Answer: Similar to standard speakers placement, the satellites should be placed in front left and right of your listening position. These are placed at equidistant and faced directly to the listening position. Do not angle these to your position unless your room is an awkward shape. The distance between the pair should not be too great as you will lose information between the two. The distance to the wall affects the bass, so if you want more bass - move it closer. But not too close as it could cause boom effect. The best listening position are what your ears like to hear, so please go ahead and experiment according to your own room sonic characters. The subwoofer can be placed at any position from the listening position as low frequencies are not directional detectable.

Question: Are these series magnetically shielded and what are these?

Answer: Magnetic shielding means the speaker driver magnet are neutralized inside. If this is not done, it can affect nearby TV or monitor by causing strange colours to appear on screen. Most of the FineCone series' satellites are built with magnetic shielding.

Question: Can I mount these series system to the wall or bracket?

Answer: Yes you can do this by simply placing on wall brackets. Do not drill holes into the speaker cabinets as these will damage the wood or ABS plastic finishes and cause distortion to the performances or air leaks. Simply use Blu-tak to secure to the brackets or stands. Some models have the satellites designed with keyholes for wall mount, simply hang them on the hooks.

Question: What is the big hole at the back or side of the subwoofer for?

Answer: The big hole is the Bass reflex tunnel, and used to prevent "stiffness" of the air in the cabinet. This tunnel improves the speaker driver efficiency and thus frequencies are not lost. Mostly low frequencies are more pronounced with this design and therefore deeper bass production.

Question: There is a 3.5mm stereo jack in the front panel and another at the rear panel of the subwoofer, which one should I use?

Answer: For convenience, we have added one jack on the wired control. Both have the same function so it depends on your usage and convenience.

Question: Why are speakers labelled + and - or red and black?

Answer: The speaker driver works with magnet diaphragm that moves the speaker driver cone out and in. The + or red signal moves the cone outward and pushes air. The - or black signal moves the cone inward and pulls the air. Always wire the terminals correctly to corresponding signals. Do not mix them up as it will affect the sound performances.

Question: What are the differences between the FineCone and Multimedia series?

Answer: The FineCone series are high fidelity class consisting of drivers designed specially by Danish acoustic master, Mr Peter Larsen. The FineCone is the high fidelity class designed for pure music entertainment, ideal for Hi-Fi applications, games, Mp3/Mp4 players, CD/DVD players, and TV/LCD monitors. Equally excel in movies, online games, and bedtime wind down.