

Thank you for purchasing our product.

Question: What is the Home Theater system series?

Answer: Home Theater system series are our high fidelity surround sound system, featuring powerful amplifier, beautiful satellites ranging from 5.1 to 2.1 system setup. Built with carefully designed cabinets and speaker drivers of the highest quality, this series is ideal for setting up a home theater system.

Question: These Home Theater system series have very nice wood and glossy finishes, how do I care for these?

Answer: Simply use damp cloth to wipe the dust off. For stubborn stains, just use the damp cloth with mild detergent to clean. Please do not use any other solvent to clean as it could damage the finishes.

Question: Why tower satellites or put the satellites on stand?

Answer: For optimum and true listening position, the satellites must be placed at the same level as your ear in your listening position. So several models come in tower cabinets, and some models come with the satellites mounted on solid metal stands. These positions will let you hear the sound in crystal clear audio and dynamic movements.

Question: Why after a prolonged unused period, turning the volume will cause static noises?

Answer: Static noises build up after dust settles on the volume knob components, simply turn it several times to get rid of these. The sound production should return to its original quality.

Question: Can I use other makes of speaker cables?

Answer: Yes, you can. Please take note that sound improvement or deterioration are subject to the type of speaker cables used. These must be tested first before committing to it. The included speaker cables are tested with our speakers and sufficient for general use. We do not warranty or guarantee the speaker performances when used with these third party speaker cables.

Question: What type of speaker cables are used?

Answer: Generally, 18 gauge speaker cables are sufficient.

Question: I have just bought one of the Home Theater system series, why is the sound a bit stiff?

Answer: The speaker drivers are all brand new, please use the speakers for a month to "run up" and "loosen" the drivers. The H series are high fidelity class speakers, after using it for one month, the sound will turn dynamic and its true powerful characters will be heard.

Question: What are the "no touch" warning labels at the rear panel for? Are the speakers overheated?

Answer: Some Multimedia models have metal back panels to act as cooling plates. Therefore during use, please avoid touching the back.

Question: What are 5.1 or 2.1 subwoofer systems which most of the Home Theater system series are?

Answer: 2.1 subwoofer systems consist of 2 satellite speakers for handling the high frequencies, and the subwoofer for handling the mid-range to lower frequencies. This system is designed for true music appreciation and listening pleasures. The 5.1 subwoofer configurations have 2 extra rear satellites and a center satellite. This setup improves the sound movement within the room and lets you hear theater effects such as directional sound sources.

Question: What are the optimum positions for the series?

Answer: Similar to standard speaker placement, the satellites should be placed in front left and right of your listening position. These are placed at an equidistant and faced directly to the listening position. Do not angle these to your position unless your room is an awkward shape. The distance between the pair should not be too great as you will lose information between the two. The distance to the wall affects the bass, so if you want more bass - move it closer. But not too close as it could cause boom effect. The best listening position is what your ears like to hear, so please go ahead and experiment according to your own room's sonic characters. The subwoofer can be placed at any position from the listening position as low frequencies are not directionally detectable.

Question: Are these series magnetically shielded and what are these?

Answer: Magnetic shielding means the speaker driver magnet is neutralized inside. If this is not done, it can affect nearby TV or monitor by causing strange colors to appear on screen. Most of the FineCone series' satellites are built with magnetic shielding.

Question: Can I mount these series systems to the wall or bracket?

Answer: Yes, you can do this by simply placing on wall brackets. Do not drill holes into the speaker cabinets as these will damage the wood or ABS plastic finishes and cause distortion to the performances or air leaks. Simply use Blu-tak to secure to the brackets or stands. Some models have the satellites designed with keyholes for wall mount, simply hang them on the hooks.

Question: What is the big hole at the back or side of the subwoofer for?

Answer: The big hole is the Bass reflex tunnel, and used to prevent "stiffness" of the air in the cabinet. This tunnel improves the speaker driver efficiency and thus frequencies are not lost. Mostly low frequencies are more pronounced with this design and therefore deeper bass production.

Question: There is a 3.5mm stereo jack in the front panel and another at the rear panel of the subwoofer, which one should I use?

Answer: For convenience, we have added one jack on the wired control. Both have the same function so it depends on your usage and convenience.

Question: Why are speakers labeled + and - or red and black?

Answer: The speaker driver works with magnet diaphragm that moves the speaker driver cone out and in. The + or red signal moves the cone outward and pushes air. The - or black signal moves the cone inward and pulls the air. Always wire the terminals correctly to corresponding signals. Do not mix them up as it will affect the sound performances.

Question: What are binding or terminal posts?

Answer: These are pure metal connections from the main amplifier unit to the satellites. It allows pure sound to be transferred to the speakers with minimal distortions for a true clear listening pleasure. These are usually screw type connectors or clamp type fasteners.